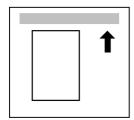
Provence-P2W (Machine Code: J006) Service Manual (Insert Version)

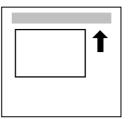
Conventions Used in this Manual

This manual uses several symbols.

| Symbol | What it means |
|--------------------------------|-------------------------------------|
| • | Refer to section number |
| CT | See Core Tech Manual for details |
| Ĩ | Screw |
| E | Connector |
| S | E-ring |
| $\langle \overline{O} \rangle$ | Clip ring |
| j. | Clamp |



Lengthwise, SEF (Short Edge Feed)



Sideways, LEF (Long Edge Feed)

Warnings, Cautions, Notes

In this manual, the following important symbols and notations are used.

A Warning indicates a potentially hazardous situation. Failure to obey a Warning could result in death or serious injury.

A Caution indicates a potentially hazardous situation. Failure to obey a Caution could result in minor or moderate injury or damage to the machine or other property.

Important

- Obey these guidelines to avoid problems such as misfeeds, damage to originals, loss of valuable data and to prevent damage to the machine.
- **NOTE:** This information provides tips and advice about how to best service the machine.

Safety Instructions

For your safety, please read this manual carefully before you service this product. Always keep this manual handy for future reference.

Safety Information

Always obey the these safety precautions when using this product.

Switches and Symbols

Where symbols are used on or near switches on machines for Europe and other areas, the meaning of each symbol conforms with IEC60417.



Responsibilities of the Customer Engineer

Maintenance

Maintenance shall be done only by trained customer engineers who have completed service training for the machine and all optional devices designed for use with the machine.

Installation

The main machine and options can be installed by either the customer or customer engineer. The customer or customer engineer must follow the installation instructions described in the operating instructions.

Reference Material for Maintenance

Maintenance shall be done with the special tools and the procedures prescribed for maintenance of the machine described in the reference materials (service manuals, technical bulletins, operating instructions, and safety guidelines for customer engineers).

Use only consumable supplies and replacement parts designed for use with the machine.

Before Installation, Maintenance

Shipping and Moving the Machine

- 1. Work carefully when lifting or moving the machine. If the machine is heavy, two or more customer engineers may be required to prevent injuries (muscle strains, spinal injuries, etc.) or damage to the machine if it is dropped or tipped over.
- 2. Personnel moving or working around the machine should always wear proper clothing and footwear. Never wear loose fitting clothing or accessories (neckties, loose sweaters, bracelets, etc.) or casual footwear (slippers, sandals, etc.) when lifting or moving the machine.
- 3. Always unplug the power cord from the power source before you move the machine. Before you move the machine, arrange the power cord so it will not fall under the machine.

Power

AWarning

- 1. Always turn the machine off and disconnect the power plug before doing any maintenance procedure. After turning the machine off, power is still supplied to the main machine and other devices. To prevent electrical shock, switch the machine off, wait for a few seconds, then unplug the machine from the power source.
- 2. Before you do any checks or adjustments after turning the machine off, work carefully to avoid injury. After removing covers or opening the machine to do checks or adjustments, avoid touching electrical components or moving parts (gears, timing belts, etc.).
- 3. After turning the machine on with any cover removed, keep your hands away from electrical components and moving parts. Never touch the cover of the fusing unit, gears, timing belts, etc.

Installation, Disassembly, and Adjustments

- 1. After installation, maintenance, or adjustment, always check the operation of the machine to make sure that it is operating normally. This ensures that all shipping materials, protective materials, wires and tags, metal brackets, etc., (attached to protect the machine during shipping), have been removed and that no tools remain inside the machine.
- 2. Never use your fingers to check moving parts that are causing spurious noise. Never use your fingers to lubricate moving parts while the machine is operating.

Special Tools

- 1. Use only standard tools approved for machine maintenance.
- 2. For special adjustments, use only the special tools and lubricants described in the service manual. Using tools incorrectly, or using tools that could damage parts, could damage the machine or cause injuries.

During Maintenance

General

- 1. Before you begin a maintenance procedure, always:
 - Switch the machine off.
 - Disconnect the power plug from the power source.
 - Allow the machine to cool for at least 10 minutes.
- 2. Avoid touching the components inside the machine that are labeled as hot surfaces.

Safety Devices

- 1. Never remove any safety device (a fuse, thermistor, etc.) unless it requires replacement. Always replace a safety device immediately.
- 2. Never do any procedure that defeats the function of any safety device. Modification or removal of a safety device (fuse, thermistor, etc.) could cause a fire and personal injury. After removal and replacement of any safety device, always test the operation of the machine to ensure that it is operating normally and safely.
- 3. For replacement parts use only the correct fuses, thermistors, circuit breakers, etc. rated for use with the machine. Using replacement devices not designed for use with the machine could cause a fire and personal injuries.

Organic Cleaners

- 1. During preventive maintenance, never use any organic cleaners (alcohol, etc.) other than those described in the service manual. (Refer the "2. Preventive Maintenance" in the Service Manual.)
- 2. Make sure the room is well ventilated before using any organic cleaner. Always use organic solvents in small amounts to avoid breathing the fumes and becoming nauseous.
- 3. Switch the machine off, unplug it, and allow it to cool before doing preventive maintenance. To avoid fire or explosion, never use an organic cleaner near any component that generates heat.
- 4. Wash your hands thoroughly after cleaning parts with an organic cleaner to avoid contamination of food, drinks, etc. which could cause illness.

Power Plug and Power Cord

- 1. Before servicing the machine (especially when responding to a service call), always make sure that the power plug has been inserted completely into the power source. A partially inserted plug could lead to heat generation (due to a power surge caused by high resistance) and cause a fire or other problems.
- 2. Always check the power plug and make sure that it is free of dust and lint. Clean it if necessary. A dirty plug can generate heat and cause a fire.
- 3. Inspect the entire length of the power cord for cuts or other damage. Replace the power cord if necessary. A frayed or otherwise damaged power cord can cause a short circuit which could lead to a fire or personal injury from electrical shock.
- 4. Check the length of the power cord between the machine and power supply. Make sure the power cord is not coiled or wrapped around any object such as a table leg. Coiling the power cord can cause excessive heat to build up and could cause a fire.
- 5. Make sure that the area around the power source is free of obstacles so the power cord can be removed quickly in case of an emergency.
- 6. Make sure that the power cord is grounded (earthed) at the power source with the ground wire on the plug.
- 7. Connect the power cord directly into the power source. Never use an extension cord.
- 8. When you disconnect the power plug from the power source, always pull the plug, not the cable.

After Installation, Servicing

Disposal of Used Items

Ink is flammable. Never attempt to incinerate empty cartridges.

- 1. Always dispose of used items in accordance with the local laws and regulations regarding the disposal of such items.
- 2. To protect the environment, never dispose of this product or any kind of waste from consumables at a household waste collection point. Dispose of these items at one of our dealers or at an authorized collection site.

Points to Confirm with Operators

At the end of installation or a service call, instruct the user about use of the machine. Emphasize the following points.

- Show operators how to remove jammed paper and troubleshoot other minor problems by following the procedures described in the operating instructions.
- Point out the parts inside the machine that they should never touch or attempt to remove.
- Confirm that operators know how to store and dispose of consumables such as cartridges, ammonia water, paper, etc..
- Make sure that all operators have access to an operating instruction manual for the machine.
- Confirm that operators have read and understand all the safety instructions described in the operating instructions.
- Demonstrate how to turn off the power and disconnect the power plug (by pulling the plug, not the cord) if any of the following events occur:
 - 1) Something has spilled into the product.
 - 2) Service or repair of the product is necessary.
 - 3) The product cover has been damaged.
- Caution operators about removing paper fasteners around the machine. They should never allow paper clips, staples, or any other small metallic objects to fall into the product.

Important: Make sure the operators understand the following points:

- The operator must lift the output tray to release the paper cassette before loading paper.
- Paper is loaded in the standard paper cassette without removing it from the printer.
- The operator should never attempt to remove the paper cassette from the printer.

Special Safety Instructions For Cartridges

Accidental Physical Exposure To Ink

- 1. If ink gets on the skin, wash the affected area immediately with soap and cold running water.
- 2. If ink gets into the eyes, immediately flush the eyes with cold running water. If there are signs of irritation or other problems, seek medical attention.
- 3. If ink is swallowed, drink a strong solution of cold water and table salt to induce vomiting. Seek medical attention immediately.
- 4. Ink is difficult to remove from fabric. Work carefully to avoid staining clothing when performing routine maintenance or replacing cartridges.

Handling and Storing Cartridges

Ink is flammable. Never store cartridges in a location where they will be exposed to high temperature or an open flame.

- 1. Always store cartridges out of the reach of children.
- 2. Always store cartridges in a cool, dry location that is not exposed to direct sunlight.

Cartridge Disposal

- 1. Attach the caps to empty ink containers for temporary storage to avoid accidental spillage.
- 2. Return empty cartridges to a local dealer who can accept such items for collection and recycling or disposal.
- 3. If the customer decides to dispose of empty cartridges, make sure that they are disposed of in accordance with local laws and regulations.

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OVERVIEW OF MAIN NEW FEATURES

This document describes the new features and changes of the Provence-P2W (hereafter "J006"), compared to the earlier models Alsace-P1 and Provence-P1 (hereafter "previous models" or respectively "J001" and "J003").

Here is a summary of the important new features of this printer.

• Black ink improvement

The adherence of the black ink has been improved to the equivalent of permanent marker pen.

• Each ink cartridge provided with an ID chip

Each ink cartridge is equipped with a new ID chip that allows greater accuracy in displaying the amount of ink remaining (5 steps), enables detection to determine whether an individual cartridges is set properly, and provides other useful information about the cartridge.

• Duplex unit

The lock mechanism on the duplex unit and the bypass feed operation have been improved.

• Secondary count function

The counts for PM parts are based on the length of A4-size paper.

• Print compatibility with used paper and punched paper

Printer driver settings allow the printer to ignore paper width detection to improve the compatibility of the printer with used punched paper.

NOTE: The section numbers of this document (Sections 1-7) correspond to the section numbers of the Alsace/Provence (Machine Code: J001/J003) Service Manual, 17 September 2004.

1. INSTALLATION

Like the previous models, the J006 can be fully installed by the user.

2. PREVENTIVE MAINTENANCE

2.1 FRICTION PAD

| Reference | Comment |
|-----------|-------------|
| None | New Feature |

 Position the bottom of the printer over the edge of a table.
 NOTE: To prevent spilling ink from the

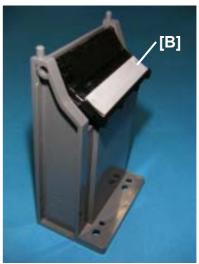
maintenance unit, keep the printer level.

 Remove the friction pad [A] from the bottom of the printer (²/_ℓx2).



P2W-2-5A.BMP

3. Use a damp cloth to wipe clean the surface of the friction pad [B].



P2W-2-5B.BMP

3. REPLACEMENT AND ADJUSTMENT

3.1 OUTPUT TRAY

| J001/J003 Manual Reference | 3.2.2 Detaching and Reattaching Output Tray | |
|----------------------------|--|--|
| Comment | The detachment and reattachment of the output tray is much | |
| | easier. | |

- 1. Raise the exit tray [A].
- 2. Push up the exit tray to release the shaft of the lock, then pull the exit tray toward you.
- 3. To set the exit tray again, reverse this procedure by pushing in the tray to lock the shaft and then lowering the exit tray.



P2W-3-2.BMP

3.2 PAPER FEED CASSETTE

| J001/J003 Manual Reference | 3.2.3 Paper Feed Cassette |
|----------------------------|--|
| Comment | The standard paper feed cassette (Tray 1) pulls easily out of |
| | the printer. There are no pawls to release under the cassette. |

Just pull the feed cassette [A] out of the printer to remove it.



P2W-3-3.BMP

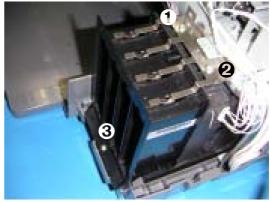
3.3 MAINTENANCE UNIT, WASTE INK UNIT

| J001/J003 Manual Reference | The section numbers referenced in Step 1 are in the J001/J003 Service Manual. |
|----------------------------|---|
| Comment | Procedure change due to slight modifications in the structure of the printer. |

- 1. Remove:
 - Output tray (•3.2.2)
 - Paper feed cassette ((*3.2.3)
 - Top cover (**•**3.2.4)
 - Front cover, right cover (#3.2.7)
 - Right front door (•3.2.6)
- 2. Remove:
 - Front cover
 - Right cover

NOTE: You can remove the right cover by first removing the two screws of the rear cover and then releasing the upper pawls of the right cover.

Remove the lock screws **0**, **2**, **3** of the ink supply unit (²/₈x3).



P2W-3-7A.BMP

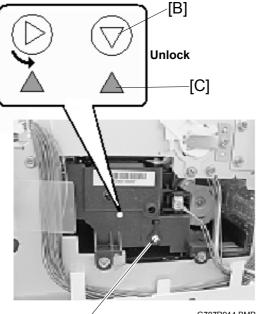
REPLACEMENT AND ADJUSTMENT

On the maintenance unit use a plus

 (+) screwdriver to turn the screw at [A] counter-clockwise until the tip of the upper triangle [B] aligns with the tip of the lower triangle [C]. This unlocks the carriage.

Important: Be sure to rotate screw [A] counter-clockwise.

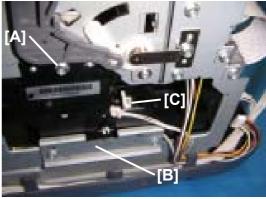
5. Push the unlocked carriage to the middle of the platen above the transport belt.



[A]

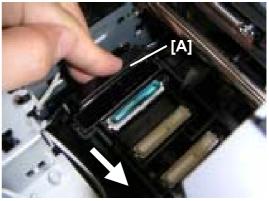
G707R914.BMP

- Remove the lock screw [A] (𝔅 x1) and bracket [B] (𝔅 x2).
- Disconnect the maintenance HP sensor [C] (I ≥ x1).



P2W-3-8A.BMP

8. While pressing down on the blade [A], pull the maintenance unit toward you to remove it.

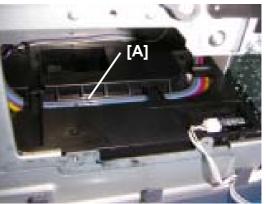


P2W-3-8B.BMP

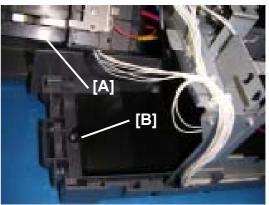
9. Release the ink supply tubes [A] from the clamps on the back of the ink supply unit.

Important: Reconnect the tubes in order from left to right: K, C, M, Y

- 10. Pull out the ink supply unit [A].
- 11. Remove the screw [B] of the waste ink collection unit.

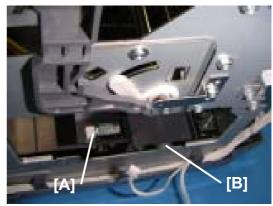


P2W-3-8C.BMF



P2W-3-8D.BMP

- 12. Disconnect the full sensor [A] of the waste ink tank.
- 13. Raise the waste ink suction unit above the boss [B] on the frame. Then pull it out of the printer.

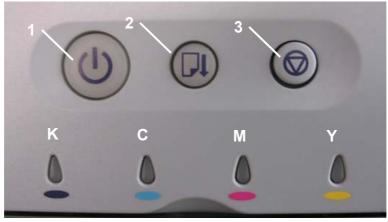


P2W-3-9A.BMP

4. TROUBLESHOOTING

4.1 OPERATION PANEL LED DISPLAY

| J001/J003 Manual Reference | e 4.1.1 Operation Panel Display | |
|----------------------------|---|--|
| Comment | Only shape of the operation panel has changed. However, | |
| | key operation is the same as the J001/J003. | |



P2W-OPANEL1.BMP

Operation Panel Keys/Indicators

| Indicator/Key | Function | | | | | |
|------------------------|-------------------------------|--|--|--|--|--|
| 1. Power Key/LED | Press to turr | Press to turn the printer on. LED lights to show power on. | | | | |
| 2. Paper Feed Key/LED | Flashes whe | Flashes when there is a paper jam. | | | | |
| 3. Cancel Key (No LED) | Press to cancel a print job. | | | | | |
| Y Yellow Ink (LED) | Flashes Yellow ink near end. | | | | | |
| | Lights Yellow ink exhausted. | | | | | |
| M Magenta Ink LED | Flashes Magenta ink near end. | | | | | |
| | Lights Magenta ink exhausted. | | | | | |
| C Cyan Ink LED | Flashes Cyan ink near end. | | | | | |
| | Lights Cyan ink exhausted. | | | | | |
| K Black Ink LED | Flashes Black ink near end. | | | | | |
| | Lights Black ink exhausted. | | | | | |

Examine the table on the next page for more about how these LEDs work together.

LED Operation Summary

NOTE: Shaded items are new features of the J006.

| | LED | | | | | |
|---|-------|-------|-----|-----|-----|-----|
| Item | Power | Paper | K | С | М | Y |
| | Green | Red | Red | Red | Red | Red |
| Online (Ready for Normal Operation) | 0 | | | | | |
| Job Received/Job Processing | 0 | | | | | |
| Receiving Print Job | | | | | | |
| No Paper in Tray | | | | | | |
| No Paper Feed Jam in Tray | 0 | 0 | | | | |
| No Paper Feed Jam in Duplex Unit | O | O | | | | |
| (Cannot Print Second Side of Duplex Page) | | | | | | |
| Paper Stop Jam (Cannot Reprint) | 0 | | | | | |
| Black Ink Near End | Ŏ | • | | | | |
| Cyan Ink Near End | Ō | | | | | |
| Magenta Ink Near End | Ō | | | | | |
| Yellow Ink Near End | Ο | | | | - | |
| Black Ink End | О | | Ο | | | |
| Cyan Ink End | Ο | | | Ο | | |
| Magenta Ink End | Ο | | | | Ο | |
| Yellow Ink End | 0 | | | | | Ο |
| Black (K) Cartridge Not Set | 0 | | Ο | | | |
| Cyan © Cartridge Not Set | О | | | Ο | | |
| Magenta (M) Cartridge Not Set | О | | | | Ο | |
| Yellow (Y) Cartridge Not Set | О | | | | | Ο |
| Ink Cartridge Cover Open | | О | | | | |
| Printer Cover Open | Ο | | | | | |
| Printer Warming Up | | | | | | |
| Print Head Cleaning (by Operator) | | | | | | |
| Call For Service (Engine Service Call) | | | | | | |
| Shutting Down | | | | | | |
| Overheated (Printer Can Recover) | | | | | | |
| Overheated (Printer Cannot Recover) *1 | | | | | | |

*¹ The machine should be returned to the service center for repair or replacement.

Remarks:

| KCMY | Blac K , C yan, M agenta, Y ellow ink |
|------|---|
| | Fast flashing on (0.5 s) and off (1.0 s) continuously. |
| | Slow lashing on (0.5 s) and off (1.5 s) continuously. |
| 0 | Lights and remains on. |

4.2 STATUS MONITOR MESSAGES

| J001/J003 Manual Reference | 4.1.2 Status Monitor Messages | |
|----------------------------|--|--|
| Comment | The shaded status monitor messages in the table below have | |
| | been added for the J006. | |

NOTE: The exact wording of the Status Monitor messages that appear on the screen may be different.

| Status | Status Display | | |
|--|---|--|--|
| Status | Message Display | | |
| Normal | Operational | | |
| | Ready | | |
| Printing | Operational | | |
| | Printing | | |
| Drying | Operational | | |
| | Inkjet Transparency sheet-dry print delay has been enabled. | | |
| | Please wait. | | |
| Preparing (Warming Up) | Warming Up/Adjusting | | |
| | Please wait. | | |
| Temperature Out of Range – | Warming Up/Adjusting | | |
| Low (Recoverable) | Room temperature is out of the printable temperature range. | | |
| | Adjust the room temperature to a suitable range and wait for a | | |
| | while before using the printer. Click [User Guide] for further | | |
| Tama anatura Quit of Danas | information. | | |
| Temperature Out of Range – High (Recoverable) | Warming Up/Adjusting | | |
| High (Recoverable) | Room temperature is out of the printable temperature range. | | |
| | Adjust the room temperature to a suitable range and wait for a while before using the printer. Click [User Guide] for further | | |
| | information. | | |
| Supplying Ink | Loading from Cartridge | | |
| | Please wait. | | |
| Servicing Print Heads | Cleaning Print-heads | | |
| | Please wait. | | |
| Resetting Job | Operational | | |
| C C | Resetting job(s) | | |
| Power Off | No Response from Printer | | |
| | Check the power and cables. Click [User Guide] for further | | |
| | information. | | |
| Ink Supply Low (K) | Operational | | |
| | Replace cartridge(s). Cartridge(s) are empty. Open the | | |
| | indicated cover and replace the cartridge(s). [Right Front | | |
| | Cover]: [Black] When multiple cartridges need replacing, pull | | |
| | out all empty cartridges first, then insert the new ones. Click | | |
| | [User Guide] for further information. | | |
| Ink Supply Low (C) | Operational | | |
| | Replace cartridge(s). Cartridge(s) are empty. Open the | | |
| | indicated cover and replace the cartridge(s). [Right Front | | |
| | Cover]: [Cyan] When multiple cartridges need replacing, pull out all empty cartridges first, then insert the new ones. Click | | |
| | [User Guide] for further information. | | |
| | | | |

| Status | Status Display | |
|---|---|--|
| Status | Message Display | |
| Ink Supply Low (M) | Operational | |
| | Replace cartridge(s). Cartridge(s) are empty. Open the indicated cover and replace the cartridge(s). [Right Front Cover]: [Yellow] When multiple cartridges need replacing, pull out all empty cartridges first, then insert the new ones. Click [User Guide] for further information. | |
| Ink Supply Low (Y) | Operational Replace cartridge(s). Cartridge(s) are empty. Open the indicated cover and replace the cartridge(s). [Right Front Cover]: [Yellow] When multiple cartridges need replacing, pull out all empty cartridges first, then insert the new ones. Click [User Guide] for further information. | |
| Paper Out in Specified Tray – | No Paper | |
| Bypass Tray | No paper in the Bypass. Set paper correctly. Click [User Guide] for further information. | |
| Paper Out in Specified Tray – | No Paper/Tray Not Detected | |
| Tray 1 (Standard) | No paper or paper source tray(s) are not set correctly. Check the indicated tray(s). [Tray 1] Click [User Guide] for further information. | |
| Paper Out in Specified Tray – | No Paper/Tray Not Detected | |
| Tray 2 | No paper or paper source tray(s) are not set correctly. Check the indicated tray(s). [Tray 2] Click [User Guide] for further information. | |
| Paper in Specified Tray Does | Paper Size Mismatch | |
| Not Match Paper Size Selected for Job – Bypass Tray | Paper of the selected paper size is not set in the indicated paper source tray. Check the indicated tray. [Bypass]. Click [User Guide] for further information. | |
| Paper in Specified Tray Does | Paper Size Mismatch | |
| Not Match Paper Size Selected for Job – Tray 1 | Paper of the selected paper size is not set in the indicated paper source tray. Check the indicated tray. [Tray 1]. Click [User Guide] for further information. | |
| Paper in Specified Tray Does | Paper Size Mismatch | |
| Not Match Paper Size Selected for Job – Tray 2 | Paper of the selected paper size is not set in the indicated paper source tray. Check the indicated tray. [Tray 2]. Click [User Guide] for further information. | |
| Ink End (K) | Cartridge/Print-head Tank Empty | |
| | Replace cartridge(s). Cartridge(s) are empty. Open the indicated cover, then replace the cartridge(s). [Right Front Cover]: [Black] When multiple cartridges need replacing, pull out all empty cartridges first, then insert the new ones. Click [User Guide] for further information. | |
| Ink End (C) | Cartridge/Print-head Tank Empty Replace cartridge(s). Cartridge(s) are empty. Open the indicated cover, then replace the cartridge(s). [Right Front Cover]: [Cyan] When multiple cartridges need replacing, pull out all empty cartridges first, then insert the new ones. Click [User Guide] for further information. | |

| Otatura | Status Display |
|-----------------------------|---|
| Status | Message Display |
| Ink End (M) | Cartridge/Print-head Tank Empty |
| | Replace cartridge(s). Cartridge(s) are empty. Open the |
| | indicated cover, then replace the cartridge(s). [Right Front |
| | Cover]: [Magenta] When multiple cartridges need replacing, |
| | pull out all empty cartridges first, then insert the new ones. |
| | Click [User Guide] for further information. |
| Ink End (Y) | Cartridge/Print-head Tank Empty |
| | Replace cartridge(s). Cartridge(s) are empty. Open the |
| | indicated cover, then replace the cartridge(s). [Right front |
| | cover]: [Yellow] When multiple cartridges need replacing, pull |
| | out all empty cartridges first, then insert the new ones. Click |
| | [User Guide] for further information. |
| Print cartridge Not Set | Print Cartridge(s) Not Detected/Cover Open |
| | Check one of the followingNo cartridge(s) are set |
| | Cartridge(s) are set incorrectlyRight Front Cover is open. |
| | Open the indicated cover and check the cartridge(s), then |
| | close the cover. [Right Front Cover] Click [User Guide] for |
| | further information. |
| Cover Open – Ink Cartridge | Print Cartridge(s) Not Detected/Cover Open |
| Cover | Close the indicated cover(s). [Right Front Cover] Click [User |
| | Guide] for further information. |
| Cover Open (Upper or Rear | Cover Open |
| Cover) | Duplex Unit is not set correctly or the indicated cover(s) are |
| | open. Reset Duplex Unit and close the indicated cover(s), then |
| | press the [Resume] key on the printer. [Top Cover, Rear |
| | Cover] Click [User Guide] for further information. |
| Cover Open (Duplex Unit) | Cover Open |
| | Close the indicated cover(s). [Duplex Unit Cover] Click [User |
| | Guide] for further information. |
| Poor Duplex Unit Connection | Duplex Unit Not Detected |
| | Duplex Unit is not set correctly or there is no Duplex Unit. |
| | Reset Duplex Unit, then press the [Resume] key on the printer. |
| | Click [User Guide] for further information. |
| Paper Jam (Tray 1) | Paper Misfeed |
| | Check the indicated part(s), then remove any jammed paper. |
| | [Tray 1] Click [User Guide] for further information. |
| Paper Jam (Tray 2) | Paper Misfeed |
| | Check the indicated part(s), then remove any jammed paper. |
| | [Tray 2, Tray 2 Rear Cover] Click [User Guide] for further |
| Depart log (Durges Trail) | information. |
| Paper Jam (Bypass Tray) | Paper Misfeed |
| | Check the indicated part(s), then remove any jammed paper. |
| Dapar Jam (Davaras Ovida | [Bypass] Click [User Guide] for further information. |
| Paper Jam (Reverse Guide | Paper Misfeed |
| Plate with Duplex) | Check the indicated part(s), then remove any jammed paper. |
| | [Guide] [Open the Rear Cover to access the Guide.] Click |
| Deper Jam (Deverse Ovide | [User Guide] for further information. |
| Paper Jam (Reverse Guide | Paper Misfeed |
| Plate without Duplex) | Check the indicated part(s), then remove any jammed paper. |
| | [Top Cover] Click [User Guide] for further information. |

| Status | Status Display |
|-------------------------------|--|
| Status | Message Display |
| Paper Jam (Top cover) | Paper Misfeed |
| | Check the indicated part(s), then remove any jammed paper. [Top Cover] Click [User Guide] for further information. |
| Paper Jam (Duplex Unit) | Paper Misfeed |
| | Check the indicated part(s), then remove any jammed paper. [Duplex Unit] Click [User Guide] for further information. |
| Paper Jam (Paper Exit) | Paper Misfeed |
| | Check the indicated part(s), then remove any jammed paper. [Paper Output Exit] Click [User Guide] for further information. |
| Paper in Bypass Tray at Start | Paper in Bypass |
| of Job | Print(s) are left in the Bypass. Remove the print(s). When the printer's [Resume] key lights up, insert a sheet face up. Click [User Guide] for further information. |
| Temperature Out of Range – | Out of Printable Temperature Range |
| Too Low | Room temperature is out of the printable temperature range. Turn the power off, then on. Adjust the room temperature to a suitable range and wait for a while before using the printer. Click [User Guide] for further information. |
| Temperature Out of Range – | Out of Printable Temperature Range |
| Too High | Room temperature is out of the printable temperature range. Turn the power off, then on. Adjust the room temperature to a suitable range and wait for a while before using the printer. Click [User Guide] for further information. |
| Engine Service Call | Printer Error |
| | Turn the power off, then on. If this message appears again, please call the service. Click [User Guide] for further information. ERR***-* |
| Ink Waste Tank Near Full | Operational |
| | Internal unit replacement is now necessary. The printer will stop functioning shortly. Please call the service. Click [User Guide] for further information. |

4.2.1 SC ERROR CODE TABLE

The SC codes for this printer show by the printer driver on the PC screen in the format "ERR***". Where "***" is one of the three-digit codes shown in the tables below. Print the Test Print if you want to see the 5 most recent SC codes given by the printer.

| J001/J003 Manual Reference | 4.3.3 SC Error Code Table |
|----------------------------|---|
| Comment | The shaded SC codes in the tables below have been added |
| | for the J006. |

| 950 | Α | USB Chip Read Error | |
|-----|---|--------------------------------|--|
| | | A USB chip read error occurred | Control board defective. |
| | | at power on. | Send the printer to the repair center. |

| 951 | Α | No Definition Assigned to USB Chip | |
|-----|---|------------------------------------|--|
| | | The USB chip definition is | Control board defective. |
| | | missing. | Send the printer to the repair center. |

| 973 | Α | EEPROM Write Error | |
|-----|---|--|---|
| | | An EEPROM write error was detected at power on, or during a print job. | EEPROM on the control board defective.Send the printer to the repair center. |

| 986 | Α | Humidity Sensor Error | |
|-----|---|---|--|
| | | The printer detected a humidity sensor error. | Humidity sensor connector disconnected, loose, or damaged Humidity sensor damaged Send the printer to the repair center. |

| 987 | Α | Ink Purge Error After Power On | |
|-----|---|---|---|
| | | This error may occur the first time after the printer is turned on after ink has been purged from the ink tanks for moving to a new location. Note : Before the printer is moved, ink should be purged from the ink tanks. (•5.1.5) | Turn the printer off. Remove and re-insert each ink cartridge. Turn the printer on. |

| 990 | Α | Sub Tank Full Feeler Position Error | |
|-----|---|-------------------------------------|--|
| | | The feeler sensor for the sub | Defective feeler |
| | | tank is out of position. | Send the printer to the repair center. |

| 992 | Α | Waste Tank Full Error | |
|-----|---|---|---|
| | | At power on, the printer detected that the waste tank was full. | Check the waste tank full sensor connection.Replace the ink full waste tank. |

| 993 | Α | Charge Leak | |
|-----|---|---|--|
| | | At power on or during a print job, a leak detection signal was detected. The signal was triggered by the accumulation of condensation or ink spillage onto the transport belt. | Clean the transport belt. Replace the high voltage power supply unit. |

| 994 | В | Vertical Motor Error | |
|-----|---|---|--|
| | | The vertical encoder input signal was judged to be abnormal when the vertical motor was operating. | Send the printer to the repair center. |

| 996 | Α | No Input Signal from the Horizontal Encoder | |
|-----|---|--|--|
| | | No input signal from the horizontal encoder was detected during operation of the | Horizontal encoder defective Horizontal encoder sensor defective. Send the printer to the repair center. |
| | | horizontal motor. | |

| 997 | Α | Input Signal from the Horizontal Encoder Abnormal | | |
|-----|---|--|--|--|
| | | When the carriage moved to the right, the carriage did not stop at the HP. Or, the carriage scan check failed. | Horizontal encoder defectiveHorizontal encoder sensor defective.Send the printer to the repair center. | |

| 999 | Α | Maintenance Motor Out of HP | |
|-----|---|--|--|
| | | The maintenance motor HP sensor failed to detect the motor at the home position. | Maintenance motor on the maintenance unit defective Maintenance motor HP sensor defective Replace the maintenance unit |

5. SERVICE INFORMATION

5.1 OPERATION PANEL FUNCTIONS

| J001/J003 Manual Reference | 5.1 Operation Panel Functions |
|----------------------------|---|
| Comment | Only the shapes of the keys on the operation panel have |
| | changed. The operation of these keys is the same as with the previous models. |



P2W-OPANEL1.BMP

- 1 Ink Level LEDs (K, C, M, Y)
- 2 [Power] Key
- 3 [Paper Feed] Key
- 4 [Cancel] Key

5.1.1 MAIN FUNCTIONS

| Function | Printer Status | Keys | Comment |
|-------------------------|--------------------|--------------|--|
| Power On/Off | | \mathbb{Q} | To power on, press and hold down the [Power] key for at least 1 sec. |
| Test Print (Sample) | Off * ¹ | © + D! + O | Press and hold down [Cancel] and [Paper Feed], and then press [Power] and hold for at least 3 sec. until the low ink indicators light red then release. |
| Cancel/Restart Job | On | | After removing the cause of the error, press [Paper Feed] to restart the print job. |
| Manual Feed | On | D (| When the software application prompts you to manual feed, load 1 sheet in the bypass tray and press [Paper Feed]. |
| Feed 1 Cleaning | Off | DI + O | To feed 1 blank sheet through the paper feed path for cleaning, press and hold at least 3 sec. until the ink level LEDs light red then release. |
| Clean Print Heads (All) | On | | To execute Normal cleaning of all four print heads, press and hold for 3 sec. and release when the [Power] key starts flashing. |
| Nozzle Check Pattern | Off | © + O | Press and hold for at least 3 sec. until the ink level LEDs light red then release. |

*¹ After pressing the [Power] key to turn the printer off, always wait for the [Power] key to stop flashing.

5.1.2 TO SELECT USB 1.1

You cannot use USB 2.0 in this mode.

1. Press the [Power] key to switch the printer off, then press these keys*

$$\begin{array}{c}
() + p + p \\
() + p \\$$

5.1.3 TO SELECT USB AUTO SELECT MODE

You can use either USB 1.1 or USB 2.0 in this mode.

1. Press the [Power] key to switch the printer off, then press these keys:

 $\begin{array}{c}
() + p + + () \\
() + p + () \\
() + p$

5.1.4 TO FEED 3 CLEAN SHEETS

This removes condensation from the transport belt.

1. Press the [Power] key to switch the printer off, then press these keys:



- 2. Press this key sequence 5 times:
 - () + ()
 - O+R

5.1.5 TO PREPARE THE PRINTER FOR TRANSPORT

- 1. Press the [Power] key to switch the printer off, then press these keys: + + +. Then release only +
- 2. Press and hold O + \fbox{O} , press O **<u>8</u>** times then wait for the [Power] key to go off.

6. DETAILS

6.1 PRINT CARTRIDGES

| J001/J003 Manual Reference | 6.4.2 Print Cartridges |
|----------------------------|--|
| Comment | The ink of the J006 shares the same characteristics (pigment |
| | inks) as those of the previous models. However, J006 |
| | cartridges are available in two sizes only, not three, and the |
| | capacity of the cartridges has been increased. Further, each |
| | J006 print cartridge is equipped with its own ID chip. |

J006 Print Cartridges



P2W-6-6A.BMP

There is a separate Print cartridge for each color (Y, M, C, K). Each Print cartridge is vacuum packed [A]. Print cartridges [B] are available in two sizes.

| Туре | Color | Amount |
|----------|---------|--------|
| Large | K | 62 ml |
| | С, М | 50 ml |
| | Y | 42 ml |
| Small *1 | K | 24 ml |
| | C, M, Y | 20 ml |

*¹ The "Starter" cartridges provided with the printer for installation.

An ID chip [C] is attached to the back of each ink cartridge. This chip performs the following functions:

- Each chip monitors the amount of ink remaining in its cartridge. This improves the accuracy of monitoring the ink supply level because information about each cartridge can now be displayed up to 5 levels.
- The chip also detects and reports whether each cartridge is mounted correctly. The individual display precisely indicates which cartridge needs attention.
- The chips also store the manufacturing code number, the date the cartridge was first installed.

6.2 PRINT CARTRIDGE SET DETECTION

| J001/J003 Manual Reference | 6.4.3 Print Cartridge Set Sensor |
|----------------------------|----------------------------------|
| Comment | New Features |



P2W-6-7.BMP

The ID chips attached to the back of each ink cartridge not only store important information about each cartridge (as described in the previous section) but also perform the functions of print cartridge set sensors.

Each print cartridge has an ID chip. The machine can detect precisely which print cartridge is missing or set improperly and issue a prompt to correct the problem. This improves the precision of troubleshooting.

Because the micro switches of the J001/J003 were connected in series, the operator did not know precisely which print cartridges were missing or improperly set when a problem occurred.

6.3 WASTE INK TANK FULL SENSOR

| J001/J003 Manual Reference | 6.5.4 Waste Ink Tank Full Sensor | |
|----------------------------|--|--|
| Comment | The capacity of the larger waste ink tank has increased. | |



G707D928.BMP

The approximate capacity of the waste tanks are compared below. A prompt shows the printer needs maintenance when this sensor detects the near-full condition.

Important: These totals approximate estimates and may differ significantly due to the amount of printed coverage on each page of routine print jobs.

| Model | Waste In | k Tank Capacity | Approximate Capacity |
|-------|----------|-----------------|-----------------------|
| WOUEI | Pages | Ink Amount (ml) | After Near-Full Alert |
| J001 | 1400 | 176 ml | 100 |
| J003 | 2600 | 354 ml | 200 |
| J006 | 3800 | 620 ml | 150 |

NOTE: These are numbers are rough estimates. Fewer pages get printed if many normal and full print head cleanings are done after the maintenance alert.

6.4 CASSETTE LOCK/RELEASE

| J001/J003 Manual Reference | 6.7.2 Cassette Lock/Release | |
|----------------------------|---|--|
| Comment | The paper cassette lock/release mechanisms of the paper | |
| | cassettes have been simplified. | |



P2W-6-15.BMP

Cassette arms [A] on both sides of the cassette are guided into rails when the paper cassette [B] is pushed into the printer. The rails raise the arms to the correct height for paper feed.

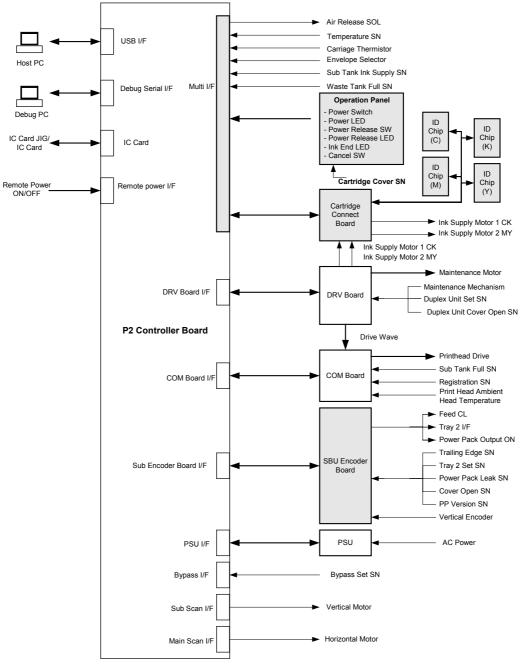
The release lever and release arm of the previous models have been eliminated.

6.5 ELECTRICAL COMPONENTS

6.5.1 MAIN BOARDS

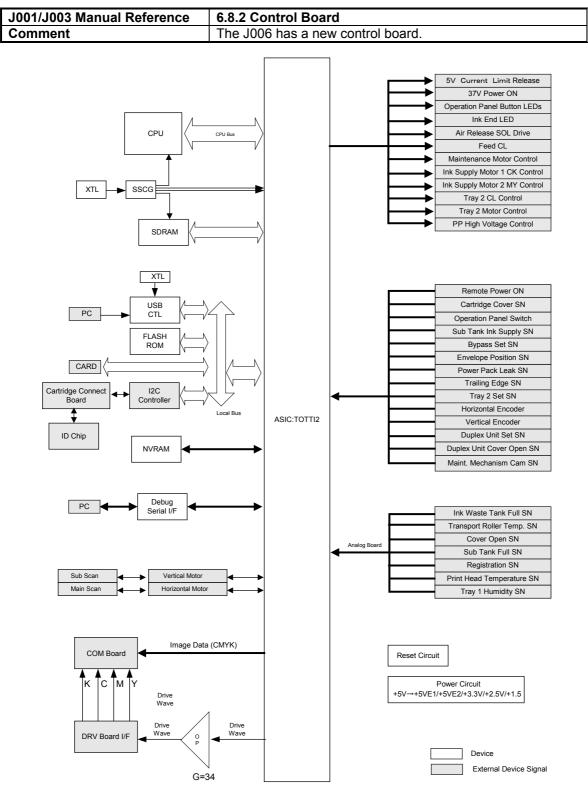
| J001/J003 Manual Reference | 6.8.1 Main Boards |
|----------------------------|---------------------------|
| Comment | Board layout has changed. |

| J006 Boards | J001/J003 | Main Function | |
|-------------------------|-----------|--|--|
| Control Board | Common | The main board that interfaces with the host computer, standard paper tray, and optional paper tray to provide all the printer features provided by the printer driver. | |
| Operation Panel Board | Common | The operation panel connects to the Multi I/F. | |
| Cartridge Connect Board | New | This is a new board that interfaces between the four new ID chips (Y, M, C, K) and the controller board. | |
| DRV Board | Common | The DRV Board contains these important components and functions: Phase control for the print head drive Ink supply motor driver Maintenance stepper motor driver Sensor signal detection. | |
| COM Board | Common | The COM Board contains these important components and functions: Carriage horizontal position detection Paper leading edge, horizontal width detection Temperature detection of the area near the print heads Waste ink tank full detection Recognizes the printer type (J001/J003) Print head control | |
| Sub Encoder Board | Common | Contains these important components and functions: • Controls sub scan detection position • Provides high-voltage power I/F • Provides power I/F for optional tray • Contains driver for the paper feed clutch • Provides I/F for sensors | |
| PSU | Common | Controls power supply to the printer. The vertical motor and horizontal motor connect directly to the Sub Scan I/F and Main Scan I/F, not directly to the PSU as in the previous models. | |



P2W-6-19.WMF

6.5.2 CONTROL BOARD

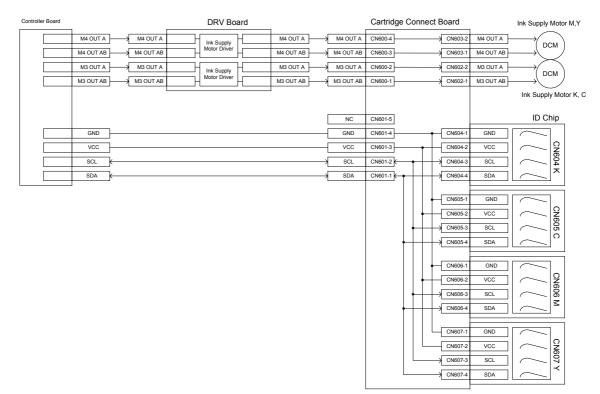


P2W-6-21.WMF

6.5.3 INK CARTRIDGE BOARD

| J001/J003 Manual Reference | None |
|----------------------------|---|
| Comment | This is a new board, provided in the J006 only. |

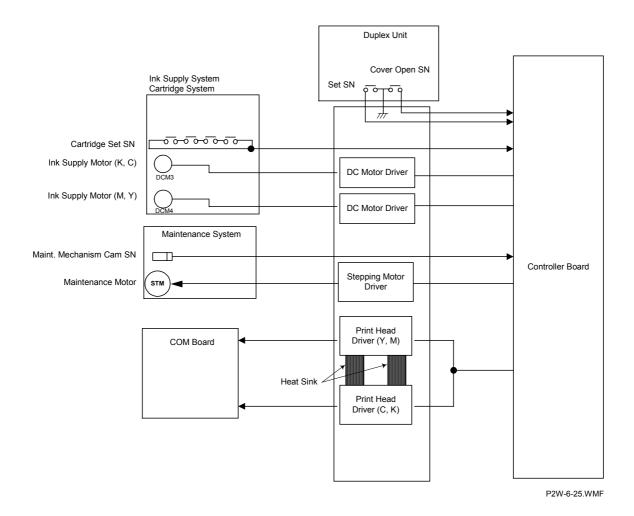
The ink cartridge board relays the signals of the ink supply motor and the ID chips of the ink cartridges.



P2W-6-23.WMF

6.5.4 DRV BOARD

| J001/J003 Manual Reference | 6.8.3 DRV Board |
|----------------------------|----------------------|
| | bibib Brtt Board |
| Comment | A few minor changes. |



The DRV Board contains these important components and functions:

- Phase control for the print head drive
- Ink supply motor driver
- Maintenance stepper motor driver
- Sensor signal detection.

6.5.5 SUB ENCODER (DC RELAY) BOARD

| J001/J003 Manual Reference | 6.8.5 DC Relay Board |
|----------------------------|----------------------|
| Comment | A few minor changes. |

| | +37V,+5VE2 GND_P,GND_S SENCA SENCB | SUB ENCODER BOARD | | |
|-------|---|----------------------|---|-----------------------------|
| | PP_ENBL,PP_TRG | | GND_P +37V PP_ENBL_N,PP_TRG_N | AC High Voltage Power |
| P2CTL | PP_LEAK,COV_OPN | 37 | PP_VER0,PP_VER1 GND_P,GND_S | |
| | TRYMT_CLK,TRYMT_TRG, | E | +37V_TRY +5VE2 TRYMT_CLK,TRYMT_TRG,TRCL_TRG | Tray 2 |
| | TRY_SET | [| +37V | |
| | FEED_CL | Feed CL Driver | CLT_ON | Feed CL |
| | ← P_END | | +5VE2 P_END | Trailing Edge SN |

P2W-6-26.WMF

6.5.6 CONNECTOR LIST

| J001/J003 Manual Reference | e 6.8.7 Connector List | | | |
|----------------------------|---|--|--|--|
| Comment | There are some changes in the arrangement of connectors. New or changed connectors are shaded light gray in the tables below. | | | |

Control Board

| Connector No. | Connects To: | | |
|---------------|------------------------|--|--|
| CN100 | Air Release SOL | | |
| | Air SN | | |
| | Waste Ink Tank Full SN | | |
| CN101 | DRV Board I/F | | |
| CN102 | Relay Board I/F | | |
| CN103 | PSU I/F | | |
| CN104 | Operation Panel I/F | | |
| CN105 | USB I/F | | |
| CN106 | Not Used | | |
| CN107 | COM Board I/F | | |

DRV Board

| Connector No. | Connects To: | | |
|---------------|----------------------|--|--|
| CN200 | Control Board I/F | | |
| CN201 | Maintenance Motor | | |
| CN202 | Ink Supply Motor | | |
| | Cartridge Reset | | |
| | Maintenance Motor HP | | |
| CN203 | Note Used | | |
| CN204 | Print Head Drive | | |
| CN205 | Humidity SN | | |

COM Board

| Connector No. | Connects To: |
|---------------|----------------------------|
| CN1 | Print Head 1 (Odd) I/F |
| CN2 | Print Head 1 (Even) I/F |
| CN3 | Print Head 2 (Odd) I/F |
| CN4 | Print Head 2 (Even) I/F |
| CN5 | Print Head 3 (Odd) I/F |
| CN6 | Print Head 3 (Even) I/F |
| CN7 | Print Head 4 (Odd) I/F |
| CN8 | Print Head 4 (Even) I/F |
| CN9 | Waste Ink Tank Full Sensor |
| CN10 | Registration Sensor |
| CN11 | Control Board I/F |
| CN12 | Control Board I/F |

Sub Encoder (DC Relay) Board

| Connector No. | Connects To: | | |
|---------------|-------------------------------|--|--|
| CN300 | Control Board I/F | | |
| CN301 | High Voltage Power Supply | | |
| | Cover OPEN | | |
| CN302 | Trailing Edge Sensor | | |
| CN303 | Tray 2 (500-Sheet Paper Tray) | | |
| CN304 | Feed CL | | |

PSU

| Connector No. | Connects To: | | |
|---------------|-------------------------|--|--|
| CN1 | AC Input | | |
| CN2 | 37V, 5.1 V Power Supply | | |
| CN3 | Control Board I/F | | |
| CN4 | Horizontal Motor | | |
| CN5 | Vertical Motor | | |

Cartridge Connector Board

These are new connection points for the ink supply

| Connector No. | Connects To: | | |
|---------------|-------------------------|--|--|
| CN600 | Control Board I/F | | |
| CN601 | Control Board I/F | | |
| CN602 | Ink Supply Motor (C, K) | | |
| CN603 | Ink Supply Motor (Y, M) | | |
| CN604 | Ink Cartridge (K) | | |
| CN605 | Ink Cartridge (C) | | |
| CN606 | Ink Cartridge (M) | | |
| CN607 | Ink Cartridge (Y) | | |

7. SPECIFICATIONS

7.1 PRINTER ENGINE BASE SPECIFICATIONS

| Configuration | Desktop | | | |
|-------------------|--|--|--|--|
| Printing Method | On-Demand Ink Printing | | | |
| Paper Transport | Belt System | | | |
| Delivery | Face-up | | | |
| Ink Supply Method | Zero Waste Dual Tank Method | | | |
| Ink (Y, M, C, K) | High Viscosity, Fast Drying, Pigment Ink | | | |

Print Heads

| | J001 | J003 | J006 |
|-----------------|--------------------|--------------------|--------------------|
| Number of Heads | 2 Heads (4-Color) | 4 Heads (4-Color) | 4 Heads (4-Color) |
| Lines/Head | 2 Lines/Head | 2 Lines/Head | 2 Lines/Head |
| Nozzles | 192 Nozzles/Line | 192 Nozzles/Line | 192 Nozzles/Line |
| Nozzle Pitch | 0.169 mm (150 dpi) | 0.169 mm (150 dpi) | 0.169 mm (150 dpi) |

Resolution

Range: 150 to 3600 dpi Maximum: 3600 x 1200 dpi

| | Paper | Mode (Driver) | Resolution | Bi-Directional (Yes/No) |
|---------------|------------|-------------------------|-------------|----------------------------|
| Defaults | Normal | High Speed (Draft) | 300 x 300 | Yes/1 Pass |
| | | Std. (Speed Priority) | 300 x 300 | See "Note" |
| | | Std. (Quality Priority) | 600 x 600 | Yes/1 Pass |
| | | High Quality | 600 x 600 | No/2 Passes |
| | Special | Std. (Quality Priority) | 600 x 600 | No/2 Passes |
| | | High Quality | 600 x 600 | No/4 Passes |
| | Semi-gloss | High Quality | 1200 x 1200 | No/4 Passes |
| | OHP | High Quality | 600 x 600 | No/4 Passes |
| User Settings | Normal | High Speed (Draft) | 150 x 150 | Yes/1 Pass |
| | Special | High Speed (Draft) | 600 x 600 | Yes/1 Pass |
| | Semi-gloss | High Speed (Draft) | 600 x 600 | Yes/1 Pass |
| | | Std. (Quality Priority) | 600 x 600 | No/4 Passes |
| | OHP | High Speed (Draft) | 600 x 600 | Yes/1 Pass |
| | | Std. (Quality Priority) | 600 x 600 | No/2 Passes |

Note:

J001 Yes/1 Pass

J003 1st Color: Yes/1 Pass, Other Colors: No/1 Pass

| Warm-u | o Time | |
|--------|--------|--|
| | | |

Less than 38 sec. after power on

| First Print Time | | J001 | J003 | J006 |
|------------------|------------|-----------|----------|----------|
| | Monochrome | < 7 sec. | < 6 sec. | < 6 sec. |
| | Color | < 10 sec. | < 9 sec. | < 9 sec. |

| Paper Size | | |
|----------------------|--|---|
| | J001, J003 | J006 |
| Standard Tray | A4-A6, LT, LG, Custom 90 x 148 mm to 216 x 356 mm | A3 to A6, LT, LG, Custom 90 x 139.7 mm to 305 x 431.8 mm |
| Bypass Tray *1 | A4-A6, LT, LG, Custom 90 x 148 mm to 216 x 356 mm | A3-A6, LT, LG, 12"x18", Custom 90 x 139.7 mm to 305 mm to 1295.9 mm |
| Paper Tray Option | Option. J003 Only. A4, B5, LT, LG adjustable | Option. A4, B5, LT, LG adjustable |

*1 J001 requires the optional duplexer unit for bypass feed because the top of the duplexer provides the paper support for bypass feed.

| Paper Type * ¹ | | |
|---------------------------|--|---|
| | J001, J003 | J006 |
| Standard Tray, Bypass | Standard PPC, Recycled Paper, Tractor Feed, OHP, Glossy Paper, Envelopes | Standard PPC, Recycled Paper, Color Paper, OHP, Glossy Paper, Envelopes |
| | J003 | J006 |
| Paper Tray (Option) | Standard PPC, Recycled Paper, Color Paper | Standard PPC, Recycled Paper, Color Paper |

*1 For more about types of paper recommended for use with these printers, contact the dealer or service center. Only recommended paper types are guaranteed for optimum performance.

| Paper Weight | J001, J003, J006 |
|------------------------|---|
| Standard Tray | Plain 60-105 g/m ² (52-90 kg) (16-28 lb.) |
| Bypass Tray *2 | Plain 60-163 g/m ² (52-135 kg) (16-42 lb.) |
| | J003, J006 |
| Paper Tray (Option) | Plain 60-105 g/m² (52-90 kg) (16-28 lb.) |

*2 J001 requires the optional duplexer unit for bypass feed because the top of the duplexer provides the paper support for bypass feed.

| Paper Feed Capacity | | | | | |
|----------------------------|-----------------|---|---|--|--|
| Standard Tray | | J001, J003, J006 | | | |
| | Plain, Recycled | Plain, Recycled 250 sheets 70 g/m ² (60 kg) (19 lb.) | | | |
| | Envelopes | Envelopes 30 | | | |
| | OHP | 1 | | | |
| Bypass Tray * ³ | | 1 sheet | | | |
| Paper Tray (Option) | | J003 | J006 | | |
| | Plain | 500 sheets 70 g/m ² (60 kg) (19 lb.) | 500 sheets 80 g/m ² (70 kg) (21 lb.) | | |
| Custom Sizes | €7.2 | | | | |

***3** J001 requires the optional duplexer unit for bypass feed because the top of the duplexer provides the paper support for bypass feed.

| Output Tray Capacity | J001, J003, J006 | | |
|----------------------|------------------|--|--|
| Plain Recycled: | 150 sheets | | |

| Printing Area | J001, J003, J006 | | | |
|---------------|--|---|--|--|
| Paper | Maximum Top, Bottom, Left, Right: 3 mm margins | | | |
| | Recommended | Top, Bottom, Left, Right: 4.2 mm margins | | |
| Envelopes | Maximum | Top: 8 mm Bottom: 38 mm Left, Right: 3 mm | | |
| | Recommended | Top: 8 mm Bottom: 38 mm Left, Right: 4.2 mm (1/6 in.) | | |

| Duplex Printing | J001 | Duplex Unit - Optional |
|-----------------|------------|-----------------------------------|
| | J003, J006 | Duplex Unit Standard |
| Power Supply | NA | 100V (±10%), 50/60 Hz (±3Hz) |
| | EU | 220-240 V (±10%), 50/60 Hz (±3Hz) |
| | | |

| | J001 | J003 | J006 |
|------------------------|---------------------------------|---------------------|--------------------|
| Power Consumption | | | |
| Energy Save Mode | Less than 6 W | | |
| Normal Operation | Less than 27W | Less than 30W | Less than 35W |
| Standby | Approx. 8W | Approx. 8W | Approx. 9W |
| Power Switch Off | NA: < 0.2W | NA: < 0.2W | NA: < 0.2W |
| | EU: < 0.3W | EU: < 0.3W | EU: < 0.3W |
| Shift to Energy Save | 15 min. | | |
| Noise Emission | | | |
| Printing* ⁴ | Less than 45 dB | Less than 48 dB | Less than 49 dB |
| Standby | Less than 20 dB Less than 20 dB | | Less than 34 dB |
| Spurious Noise | | | |
| Printing* ⁴ | Less than 62 dB (A) | Less than 63 dB (A) | Less than 63 dB (A |
| Standby | Less than 40 dB (A) | Less than 40 dB (A) | Less than 40 dB (A |

| Dimensions | Standalone | With Duplexer | With Paper Tray | |
|------------------|---|--------------------|-----------------------|--|
| J001 (w x d x h) | 403 x 440 x 218 mm | 403 x 469 x 218 mm | | |
| | 15.9 x 17.3 x 8.9 in. 15.9 x 18.5 x 8.9 in. | | | |
| J003 (w x d x h) | 490 x 469 x 218 mm | | 490 x 469 x 328 mm | |
| | 19.3 x 18.5 x 8.9 in | | 19.3 x 18.5 x 328 in. | |
| J006 (w x d x h) | 615 x 692 x 250 mm | | 615 x 692 x 360 mm | |
| | 24.2 x 27.3 x 9.8 in. | | 24.2 x 27.3 x 9.8 in. | |

| Weight | Standalone | With Duplexer | With Paper Tray | | |
|-------------------|---------------------|---|--------------------|--|--|
| J001 | 9.8 kg (21.6 lb.) | 10.6 kg (23.3 lb.) | | | |
| J003 | 11 kg (1 | 24.2 lb.) | 14.5 kg (31.9 lb.) | | |
| J006 | 14.2 kg | (31.2 lb.) | 19.2 kg (42.2 lb.) | | |
| Page Description | RPCS Raster F | RPCS Raster Printer Driver | | | |
| Language | | | | | |
| Interface | | | | | |
| Standard | USB 2.0 Hi-Sp | USB 2.0 Hi-Speed * ¹ | | | |
| Options | 100 Base-TX/1 | 100 Base-TX/10 Base-T, IEEE 802.11b | | | |
| Operating System | | Windows 95 * ² , Windows 98, Windows Me, Windows NT 4.0 Windows 2000, Windows XP, Windows Server 2003 | | | |
| Service Life | J001 5 Ye | ars or 75,000 sheets | | | |
| | J003 5 Ye | 5 Years or 150,000 sheets | | | |
| | J006 5 Ye | ars or 150,000 sheets | | | |
| Environment | | | | | |
| Operating | | Temperature: 10°C to 32°C (50°F-89.6°F)° Relative Humidity 15%-80% rH (no condensation) * ³ | | | |
| Storage | | Temperature: 0°C to 40°C (32°F-104°F) Relative Humidity 5%-80% rH (no condensation) * ³ | | | |
| Generated Paper I | Dust Less than 0.07 | Less than 0.075 mg/m ³ | | | |

Notes:

*1 All operations are not guaranteed on compatible machines.

*2 When the printer is connected to a Windows 95, Windows NT 4.0 network.

*3 Print quality may be poor until the printer adjusts to the room temperature and humidity at the time you bring the printer into a room with temperature and humidity not the same as its previous location.

These specifications are based on the measured performance of the printer connected to a system with the following configuration:

| PC | Pentium 4 1.6 GHz, 256 MB of memory |
|-------|-------------------------------------|
| OS | Windows XP Professional Edition |
| Paper | Plain Paper |

7.2 J006 PAPER SPECIFICATIONS

| | Feed | Size | Bypass | Main | Tray | Face-up | Duplex |
|-------------|------|-----------------|--------|------|------|---------|--------|
| Plain Paper | | | | | | • | |
| A3 | SEF | 297 x 420 mm | Y | Y | N | Y | Y |
| A4 | SEF | 210 x 297 mm | Y | Y | Y | Y | Y |
| A4 | LEF | 297 x 210 mm | N | Ν | N | Ν | N |
| A5 | SEF | 148 x 210 mm | N | Ν | N | N | Ν |
| A5 | LEF | 210 x 148 mm | Y | Y | N | Y | Y |
| A6 | SEF | 105 x 148 mm | Y | Y | N | Y | Y |
| B4 | SEF | 257 x 364 mm | Y | Y | Ν | Y | Y |
| B5 | SEF | 182 x 257 mm | Y | Y | Y | Y | Y |
| B5 | LEF | 257 x 182 mm | N | Ν | N | Ν | N |
| B6 | SEF | 128 x 182 mm | N | Ν | N | N | Ν |
| A3 W | SEF | 12" x 18" | Y | Y | Ν | Y | Y |
| DLT | SEF | 11" x 17" | Y | Y | Ν | Y | Y |
| LT | SEF | 81/2" x 11" | Y | Y | Y | Y | Y |
| LT | LEF | 11" x 81/2" | N | Ν | N | N | Ν |
| LG | SEF | 81/2" x 14" | Y | Y | Y | Y | Y |
| HLT | SEF | 51/2" x 81/2" | N | Ν | N | Ν | N |
| HLT | LEF | 81/2" x 51/2" | Y | Y | Ν | Y | Y |
| Executive | SEF | 71/4 " x 101/2" | Y | Y | Y | Y | Y |
| Executive | LEF | 101/2" x 71/4" | N | Ν | Ν | N | Ν |
| F | SEF | 8" x 13" | Y | Y | Y | Y | Y |
| Foolscap | SEF | 81/2" x 13" | Y | Y | Y | Y | Y |
| Folio | SEF | 81/4 " x 13" | Y | Y | Y | Y | Y |
| 8 Kai | SEF | 267 x 390 mm | N | Ν | N | N | Ν |
| 16 Kai | SEF | 195 x 267 mm | Y | Y | Y | Y | Y |
| 16 Kai | LEF | 267 x 195 mm | N | Ν | N | Ν | N |
| Envelopes | | | | | | | |
| Com10 | LEF | 41/8" x 91/2" | Y | Y | N | Y | Ν |
| Monarch | LEF | 37/8" x 71/2" | Y | Y | Ν | Y | Ν |
| C6 | LEF | 114 x 162 mm | Y | Y | Ν | Y | N |
| C5 | LEF | 162 x 229 mm | Y | Y | Ν | Y | Ν |
| | | 90-139.7 mm | Y | Y | Ν | N | Y |
| | Min | (3½" x 5½") | | | | | |
| | Min | 148-210 mm | Y | Y | Y | N | Y |
| | | (5.9"x8.3") | | | | | |
| Custom | | 305-1295.4 mm | Y | Ν | N | N | Y |
| Juston | Max | (12"x51") | | | | | |
| | | 305-432 mm | Y | Y | N | N | Y |
| | | (12"x17") | | | | | |
| | | 216-356 | Y | Y | Y | N | Y |
| | | (8½"x 14") | | | | | |

Remarks:

| Y | Yes - Supported | |
|---|-----------------------|--|
| Ν | N No - Not supported. | |

7.3 MAIN UNIT AND OPTION DESCRIPTIONS

Main Unit

| Name | Type Code | Model Code | Comments | |
|------|-----------|------------|---------------------------------|--|
| J001 | 509802 | J001-17/27 | Duplex Unit is an option. | |
| J003 | 509800 | J003-17/27 | Duplex Unit is standard. | |
| J006 | 509833 | J006-17/27 | A3 Model, Duplex Unit installed | |

External Options

| Name | Type Code | Model Code | Comments |
|------------------------------------|-----------|------------|------------------|
| Duplex Unit J001 | 509803 | J500-17 | For J001 Printer |
| 500-Sheet Paper Tray J003 (Tray 2) | 509805 | J502-17 | For J003 Printer |
| 500-Sheet Paper Tray J006 (Tray 2) | 509834 | J503-17 | For J006 Printer |

Network Options (Provided by SILEX)

| Name | Type Code | Comments |
|---------------|-----------|---|
| PRICOM R9100U | 509818 | USB 1.1, LAN, 100Base TX, TCP, IPX |
| PRICOM-9500U2 | 509822 | USB 1.1/USB 2.0 (2 ports), LAN, 100Base TX, TCP |

Option Compatibility

| ltem | | Model | | | Comments |
|------------|--------------------|-------|------|----------|----------------------------|
| | J006 | J003 | J001 | oonments | |
| Paper Feed | 500-Sheet Paper | Yes | No | No | New tray for J006. |
| | Tray J006 (Tray 2) | | | | |
| Paper Feed | 500-Sheet Paper | No | Yes | No | |
| | Tray J003 (Tray 2) | | | | |
| Duplexing | Duplex Unit J001 | | | Yes | Standard with J003 |
| Networking | PRICOM R-9100U | Yes | Yes | Yes | USB Print Server (USB 1.1) |
| | PRICOM R-9500V2 | Yes | Yes | Yes | USB Wireless Print Server |
| | | | | | (USB 1.1) |

7.4 CONFIGURATION

| J001/J003 Manual Reference | |
|----------------------------|--|
| Comment | |

7.4.1 PRINTER

Main Unit with Standard Paper Tray Standard Tray Capacity: 250 sheets



P2W-MAIN.BMP

Main Unit with Standard Paper Tray and Optional Paper Feed Unit

Standard Tray Capacity: 250 sheets Paper Tray Capacity: 500 sheets



P2W-MAIN-TRAY2.BMP

| Feature | J001/J003 | J006 | |
|----------------------------------|-----------------------------------|---------------------------|--|
| Paper Capacity | Max. 700 | Max. 750 | |
| Paper Size | See 7.2 J006 Paper Specifications | | |
| Ink cartridge yield | Y, M: 2,300 | Y, M, C: 2,500 | |
| | C: 2,000 | K: 3,200 | |
| | K: 2,900 | | |
| Ink supply monitoring | 2 levels: 100% or 0% | 5 levels: 100/75/50/25/0% | |
| Black ink | Waterproof | Improved waterproof | |
| ID chip on each ink cartridge | None | Yes | |

J001/J003 and J006 Compared

7.4.2 DUPLEXER

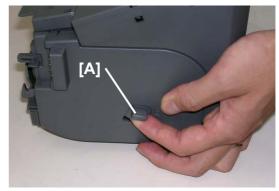
As with the J001/J003, the top of the duplex unit of the J006 also functions as the bypass tray [A].



P2W-7-1.BMP

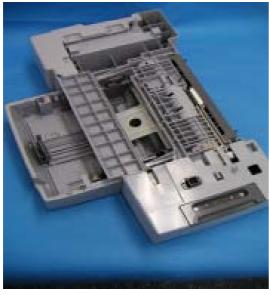
The lock mechanism [A] of the duplex unit has been simplified.

Just raise on both ends to remove. The duplex unit locks automatically when it is installed in the printer.

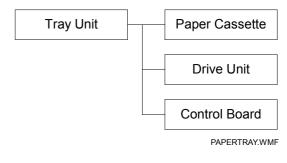


P2W-DUPLEXLOCK.BMP

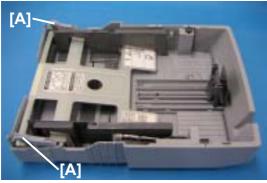
7.4.3 PAPER TRAY (OPTION)



Paper Tray Components



P2W-7-4.BMP



P2W-7-5.BMP

When the 500-sheet Paper Tray is pushed in the printer, the cassette arms [A] on both sides of the cassette are guided into rails. This raises the arms bottom plate to bring the paper stack to the correct height for paper feed.